



FACT SHEET:

Managing worry about COVID-19 and diabetes

We know things might be a little scary and uncertain at the moment. Your experience of living with diabetes, and the stresses and uncertainties it brings, means you are likely to be better prepared to cope with this situation than most people. If you find yourself worrying, it might help to focus on the things that you can control in your life.

Things you CAN control

Focusing on these can help your body and mind.

Keep up-to-date

- The Department of Health provides updates and advice on the COVID-19 pandemic.

Learn the symptoms of COVID-19 and what you should do if you start experiencing these

- Check out the latest NDSS Coronavirus advice or call the National coronavirus and COVID-19 vaccine helpline on **1800 020 080**.
- To seek medical help from a doctor or hospital, call ahead of time to discuss your symptoms and book an appointment.

What to do if you get sick

- If unsure, check out the NDSS advice for when you are sick.

Wash your hands frequently

- Use soap and water for 20 seconds.

Practice Social Distancing

- Reduce your chance of catching the viruses through social distancing.

Manage your diabetes as best you can

- Keep your blood glucose in your target range.
- Keep hypo (also known as hypoglycaemia or low blood glucose level) treatments available, if needed.

Maintain healthy eating

- Continue to eat a balanced diet and make sure you are getting enough daily vitamins and nutrients.

Your physical activity

- Keeping your distance from others does not mean you need to stop being active.

Your mental health

- Remember to take care of your emotional wellbeing:
 - » talk online with friends and family
 - » join an online diabetes peer support group – you can find practical information, support and a directory of adult peer support groups at peersupport.ndss.com.au
 - » try out a meditation app!

The support you need

- Feel confident in saying “no” and ask for help if you feel you need it.

Talk to your employer/manager

- You might need sick leave or time off.

Know who to contact

- Make sure you have up-to-date contact details for your doctor and other health professionals.

Order diabetes supplies as usual

- Order your NDSS products and medicines as usual.
- If you are concerned call the [NDSS Helpline 1800 637 700](tel:1800637700).



Things you CANNOT control

Focusing on these will not help you.

If you catch COVID-19

- It is not your fault if you catch COVID-19. Be kind and compassionate to yourself.

If your friends catch COVID-19

- This can be scary and may make you feel anxious.
- Just do the best you can to keep yourself and those around you safe.

Being more vulnerable

- Having diabetes may make you more vulnerable to becoming unwell if you should catch the virus.

Needing to self-isolate or stay home

- You will miss work, school or appointments: this is okay and the best action we can all take to slow/stop the virus.

Other people's feelings, opinions or actions

- Do what you are able to do and try not to let other people's ideas affect you.

What is at the supermarket

- You cannot control the availability of supplies.
- Try to be patient and try not to panic buy.

Availability of healthcare staff

- It may be more difficult to contact your healthcare team or attend appointments. Other options, such as phone or video appointments are available.

Scary stories and the media

- Get your news from reliable sources.
- It is okay to take a break from the news or social media if it feels too much.

Things getting cancelled

- This can be disappointing and a hard decision to make, especially if you are the one doing the cancelling. BUT do what is safe and what is needed to protect yourself and others.



More information and support

- Go to [ndss.com.au](https://www.ndss.com.au) for more information or call the **NDSS Helpline 1800 637 700** to speak to a health professional.
- Stay up to date. Go to the Department of Health website at [health.gov.au/news/health-alerts/novel-coronavirus-2019-ncov-health-alert/coronavirus-covid-19-resources](https://www.health.gov.au/news/health-alerts/novel-coronavirus-2019-ncov-health-alert/coronavirus-covid-19-resources) for latest information, including COVID-19 resources fact sheets and guidelines on call the National coronavirus and COVID-19 vaccine helpline on **1800 020 080**.



Top tips

- Focus on the things you can control.
- Keep up-to-date with the latest recommendations about COVID-19 from the Department of Health.
- Manage your diabetes as best you can.
- Keep your blood glucose in your target range.

Notes

The NDSS and you

Whether you have just been diagnosed with diabetes, or have been living with diabetes for a while, the NDSS provides a range of support services, information, and subsidised products to help you manage your diabetes, stay healthy and live well. For access to more resources (including translated versions), or to find out more about support services, go to [ndss.com.au](https://www.ndss.com.au) or call the **NDSS Helpline 1800 637 700**.

This information is intended as a guide only. It should not replace individual medical advice. If you have any concerns about your health, or further questions, you should contact your health professional.

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